

Project Features

Project name:	Capacity Building in CWSSP Programs
Project Code:	EE-2008-03
Objective:	Capacity building for the management of water supply and sanitation schemes
Project focus:	Water Supply and Sanitation
Location:	Kinondoni, Temeke and Ilala District, Dar es Salaam, Tanzania
Implementation agency:	EPCO
Funded by:	WSP-AF through DAWASA
Project duration:	04/2008 – 08/2008
Project leader(s):	Godwin Maleko
No. of beneficiaries:	228 people trained



Detailed Project Description

The general objective of this assignment was to empower Dar es Salaam’s community with the management, financial, and institutional skills to manage their water supply and sanitation schemes in an effective and sustainable manner.

Training was carried out for community members who were in charge of managing water supply and sanitation schemes, including executive committee members, Water User Associations, accountants and technicians. The following topics were covered:

- CWSSP organizational structures, the roles and responsibilities of all stakeholders, conflict resolution techniques
- Communication types and flows in the CWSSP structure.
- Operation and maintenance (O &M) for water supply and sanitation projects
- Identifying and controlling water losses
- Providing good customer care services
- General principles of financial management